

COMMUNITIES — BRAVEHEARTS FOUNDATION

1033. Hon NICK GOIRAN to the parliamentary secretary representing the Minister for Child Protection:

I refer to the minister's answer on 3 August 2021 to question on notice 11 asked by the Leader of the Opposition in the Legislative Assembly on 24 June 2021.

- (1) Was the review of the complaint outcome finalised by the deadline of 30 July 2021?
- (2) If no to (1), why not?
- (3) When was the review finalised by the complaints management unit?
- (4) What date was the complainant informed of the outcome of the review?
- (5) What was the outcome of the review and were any matters substantiated?
- (6) What steps are being taken to address the safety concerns that gave rise to the complaint?

Hon KYLE MCGINN replied:

I thank the member for some notice of the question. I answer on behalf of the parliamentary secretary. The following answer has been provided to me by the Minister for Child Protection.

- (1) Yes.
- (2) Not applicable.
- (3) The complaints management tier 2 investigation report was finalised on 29 July 2021 and distributed to the Mirrabooka child protection district on 3 July 2021.
- (4) The letter informing the complainant of the outcome was emailed to the complainant on 30 July 2021. A subsequent meeting to discuss the outcome of the complaint was held at the complainant's home address on 6 August 2021.
- (5) The complaint investigation review identified further actions the Department of Communities should take to assess the safety of the children subject to the complaint, which included commencing a child safety investigation.
- (6) Communities has commenced a child safety investigation and intensive family support is being provided to the family.